

In keeping with our vision and resulting strategic and operative goals the Bene Group adheres to the following policy.

- Our products, concepts and services are only as good as the processes and information systems that they are based on.
- All our operations and processes are internally coordinated. The better these operations are coordinated the more difficult it is for the competition to copy them and the more economic they are.
- Therefore, all processes are pre-defined and implemented for the entire Bene Group. Process reliability is monitored via indicators and is subject to continuous improvements.
- Permanent goals of the organisation are:
 - Optimisation of the time factor - processing time, reaction time, time to market- across the entire process chain
 - Significant improvement in quality – quality of processes, products and services, minimising additional costs of malperformance.
- Customer's benefit is defined and assessed based on result and process indicators. This is not only true for external customers but also for internal relations and collaborations with suppliers.
- The process owner/ the product line manager is responsible for the quality and implementation of all measures agreed, as opposed to central departments that provide their resources to assist him/her. Both, the process owner and central departments are obliged to inform the management when goals that have been agreed on cannot be met.
- Information systems were developed to make accessible to staff all information and indicators necessary for accomplishing responsibilities and goals.
- The management supports all staff members according to their abilities and their performance by offering relevant measures of education and continuing education and ensures that all staff members are employed in accordance with their qualifications.
- Our staff should be able to fulfil their responsibilities in a safe work environment and to support continuous improvement with their creative input.
- We seek to reduce environmental pollution and protect natural resources. Environmentalism is promoted and practiced in all divisions of the company. Furthermore, we seek to encourage environmentalism in our suppliers and to spark customers' interest in the topic.
- We consider statutory guidelines minimum standards and seek to promote a higher level of environmentally-friendly behaviour throughout the entire corporation.
- In complying with economic aspects we use state-of-the-art technology for our processes and products.



Frank Wiegmann
Chief Executive Officer



Thomas Bene
Managing Director
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